

**Program Management Professional (PgMP®) Certification - workshop**  
**(Aligned to the Standard for Program Management – Third edition)**

PMI’s Program Management Professional (PgMP)® credential recognizes the advanced experience and skillsets of program managers. Globally acclaimed, the PgMP® certification demonstrates competency to oversee multiple, related projects and their resources to achieve the strategic business objectives.

PgMP® credential holders oversee the success of a program, grouping interlinked projects together to realize organizational objectives, not feasible to be attained by managing component projects individually.

Program Management Professional (PgMP®) is intended for senior Project Managers and Program Managers, having hands-on experience in Program Management.

GRT Consulting offers a three day workshop for preparing the participants towards acquiring this premier certification. This workshop is aligned to the Third ( 2013) edition of the PMI Standard for Program Management , the relevant PgMP® Examination Content Outline and other relevant materials

The Workshop is based on a case study and will also focus on imparting of best practices in Program management, apart from Certification examination preparation..

**Workshop Agenda - overview**

1. Introduction to PgMP®	<ul style="list-style-type: none"> <li>- Overview to the PgMP® Certification</li> <li>- How to obtain and maintain the PgMP® credential?</li> <li>- How to fill the application form for the PgMP® certification?</li> </ul>
2. Strategic program management	<ul style="list-style-type: none"> <li>- Definition of a program and the program lifecycle</li> <li>- Differences between project and program lifecycles</li> <li>- Portfolios in an organization setting</li> <li>- Interactions between portfolios, programs and projects</li> <li>- Diverse types of programs which can arise in an organization</li> <li>- Organizational vision, mission and strategic objectives</li> <li>- Program management in a Balanced Scorecard setting</li> <li>- Program Vision statement</li> <li>- Developing the Outline Business Case for the program</li> <li>- Cost-benefit analysis in a program setting</li> <li>- Multiple methods of investment appraisal – like NPV,</li> </ul>

	<p>IRR etc</p> <ul style="list-style-type: none"> <li>- Organizational Strategy and Program Alignment</li> <li>- Development of the Program Business Case and the Program roadmap/ Program Plan</li> <li>- Program Vision and Mission documents</li> <li>- Business Value proposition of a program</li> <li>- Program Management performance domains</li> <li>- Development of the Program roadmap</li> <li>- Sustainment of benefits</li> <li>- Program vs. Project change</li> <li>- Overview to program governance</li> <li>- Roles in program governance</li> </ul> <p>- Quiz : Strategic Program management</p>
<p>3. Program Lifecycle Management</p>	<ul style="list-style-type: none"> <li>- Multiple phases in Program lifecycle</li> <li>- Program Definition Phase</li> <li>- Program formulation and program preparation sub-phases</li> <li>- Program Benefits Delivery phase</li> <li>- Component planning and authorization, Component oversight and integration, Component transition and closure sub-phases</li> <li>- Program Closure Phase</li> <li>- Mapping of Program lifecycle to supporting activities</li> <li>- Program Management Plan Development</li> </ul> <p>Quiz: Program Lifecycle Management</p>

<p>4. Program Benefits Management</p>	<ul style="list-style-type: none"> <li>- Identification of benefits</li> <li>- Preparation of the Benefits Register</li> <li>- Analysis and planning for benefits- the Benefits Realization Plan</li> <li>- Benefits delivery and transition – interface with Program Governance</li> <li>- Benefits sustainment</li> </ul> <p>Quiz: Program Benefits Management</p>
<p>5. Program Stakeholder engagement</p>	<ul style="list-style-type: none"> <li>- Program vs. Project stakeholders</li> <li>- Program Stakeholder identification</li> <li>- Stakeholder Engagement Planning</li> <li>- Various stakeholder and governance roles in Program Management</li> </ul> <p>Quiz: Program Stakeholder Engagement</p>
<p>6. Program Governance</p>	<ul style="list-style-type: none"> <li>- Program Governance Board- roles and responsibilities</li> <li>- Program funding, approval and initiation</li> <li>- Establishing the Program Governance Plan</li> <li>- Approval of the Program Approach and Plans</li> <li>- Program performance reporting and control processes</li> <li>- Program quality standards and planning</li> <li>- Phase-gate and review points</li> <li>- Program component governance</li> <li>- Approving Component initiation and transition</li> <li>- Program Closure</li> <li>- Program health-checks and reviews</li> <li>- Relationship between Program Governance and Program Management</li> <li>- Roles relating to the Program Governance</li> <li>- Program Management Information Systems to support the Program governance</li> <li>- Program Management audit support</li> </ul> <p>Quiz: Program Governance</p>

7. Program Management supporting processes	<ul style="list-style-type: none"> <li>- Program Communications Management</li> <li>- Program Financial Management</li> <li>- Program Scope Management</li> <li>- Program Integration Management</li> <li>- Program Schedule Management</li> <li>- Program Risk Management</li> <li>- Program Quality Management</li> <li>- Program Resource management</li> <li>- Program Procurement Management</li> </ul> <p>Quiz: Program Management Supporting processes</p>
8. Program Management competencies	<ul style="list-style-type: none"> <li>- Program Management core knowledge and skill areas</li> <li>- Traits of successful Program Managers</li> </ul>
9. Role of Program Management Office (PMO) in program management	<ul style="list-style-type: none"> <li>- How PMO can assist in program management?</li> <li>- Multiple operational modes in a PMO</li> <li>- The composition of the PMO</li> <li>- Cost-benefit projections of setting up a PMO</li> <li>- Issues PMOs could face while assisting program management</li> <li>- Representative SLAs to measure program success</li> </ul>
10. Course end mock examination	170 question quiz and Discussions

Note: Within the above structure, day-wise schedule will be managed to give the best learning experience for the participants.